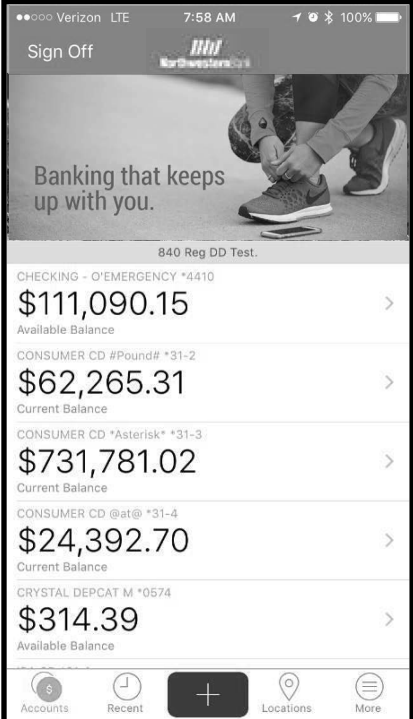
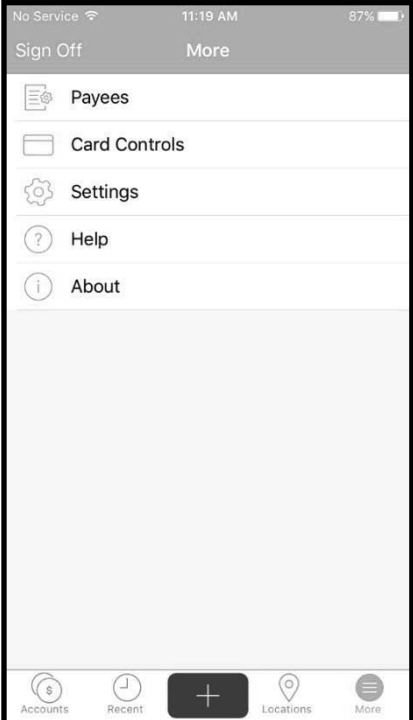
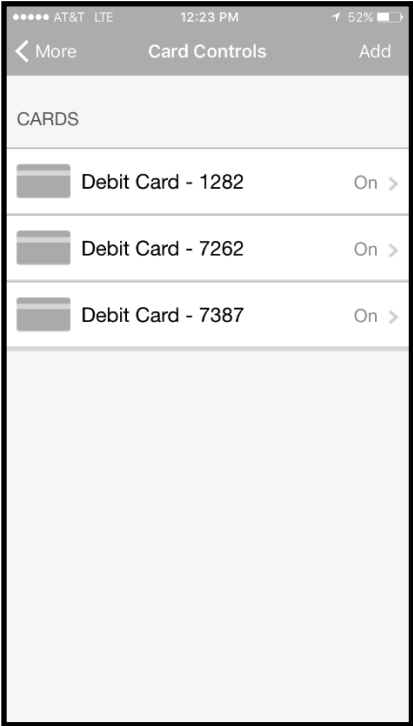
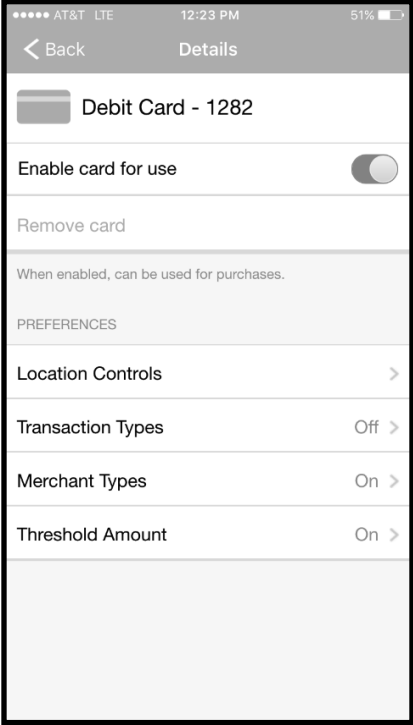


TOPIC 1: VIEWING CARD DETAILS

To view the details of a card within Card Controls, follow these steps:

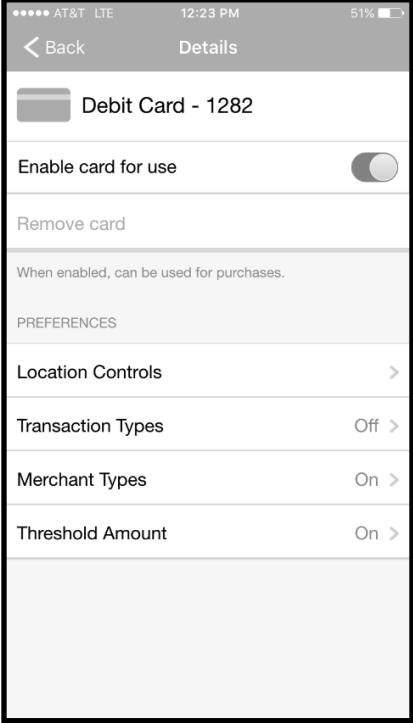
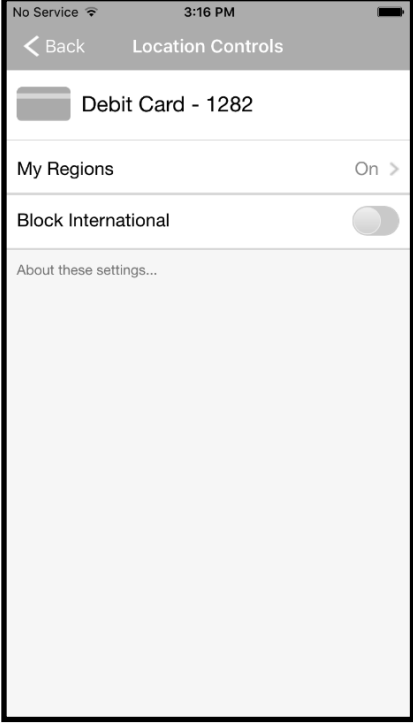
Step	Action	Display
1	The user will begin by selecting the More menu in the Mobile Banking application.	 <p>The screenshot shows the mobile banking app's home screen. At the top, it says "Sign Off" and "Banking that keeps up with you." Below that, there's a list of accounts with their balances: <ul style="list-style-type: none"> CHECKING - O*EMERGENCY *4410: \$111,090.15 (Available Balance) CONSUMER CD #Pound# *31-2: \$62,265.31 (Current Balance) CONSUMER CD *Asterisk* *31-3: \$731,781.02 (Current Balance) CONSUMER CD @at@ *31-4: \$24,392.70 (Current Balance) CRYSTAL DEPCAT M *0574: \$314.39 (Available Balance) The bottom navigation bar includes "Accounts", "Recent", a "+" button, "Locations", and "More". </p>
2	<p>The more screen appears.</p> <p>The user selects Card Controls to continue.</p>	 <p>The screenshot shows the "More" menu screen in the mobile banking app. It lists several options: <ul style="list-style-type: none"> Payees Card Controls Settings Help About The bottom navigation bar is the same as in the previous screenshot. </p>

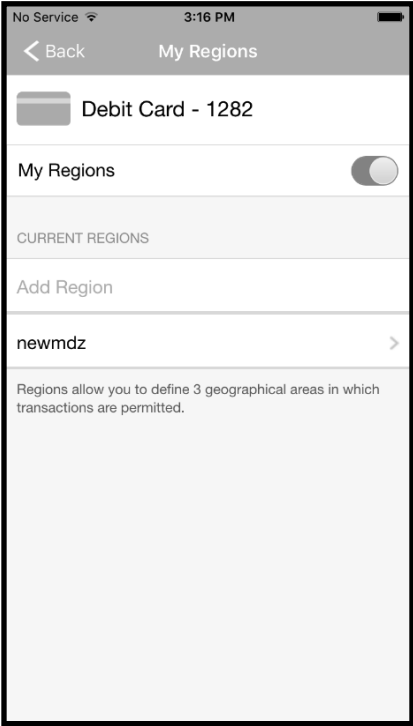
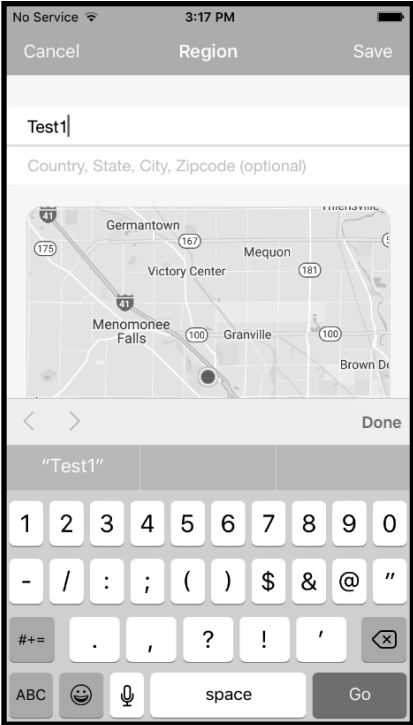
Step	Action	Display
<p>3</p>	<p>When all eligible cards are located they will display in a list on the Card Controls screen. Each card shows the following:</p> <ul style="list-style-type: none"> • Description • Last 4 digits of the card number • Status indicator <p>The user can select a card to view its details.</p>	
<p>4</p>	<p>The selected card appears showing the various Card Control sections the user can access.</p> <p>Below the card information the user has the following options:</p> <ul style="list-style-type: none"> • Enable Card for Use: Allows the user to enable or disable card controls. • Remove Card: Allows the user to un-enroll the card from the Card Controls feature. <p>Below these, the user has the following transaction preferences:</p> <ul style="list-style-type: none"> • Location Controls: Provides access to location based card usage features. • Transaction Types: Provides access to transaction based card usage features. • Merchant Types: Provides access to merchant based card usage features. • Threshold Amount: Provides access to amount limits for card transactions. <p>Selecting any of the preferences will give the user access to those controls.</p>	

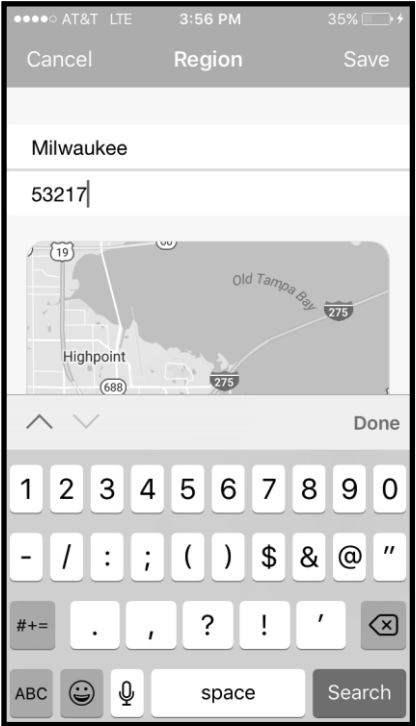
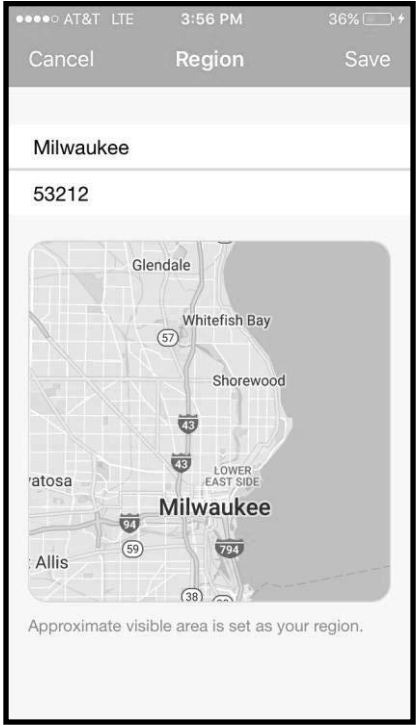
TOPIC 2: LOCATION CONTROLS

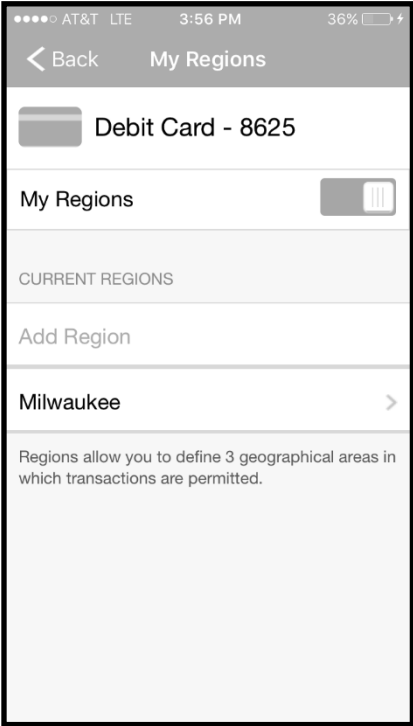
Through Location Controls users can establish three regions where the card can be used. When enabled, any card activity from outside of the established regions will be denied.

To utilize Location Controls, follow these steps:

Step	Action	Display
1	<p>From the card's Details screen the user will select Location Controls.</p>	
2	<p>The Location Controls screen appears. On this screen, below the card information, the user has the following options.</p> <ul style="list-style-type: none"> • My Regions: Allows the user to view and modify the regions where the card can be used. • Block International (Toggle Switch): Allows the user to enable a blanket block on any international transactions. <p>Note: <i>Enabling Block International will disable any previously set region specific transaction controls.</i></p> <p>If the user would like to enable region specific transaction control they can select My Regions.</p>	

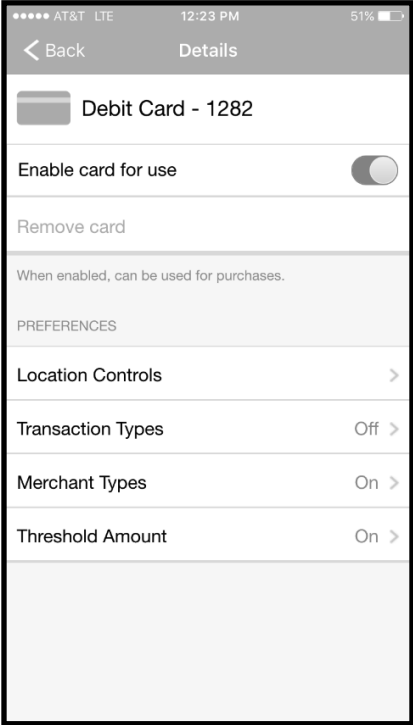
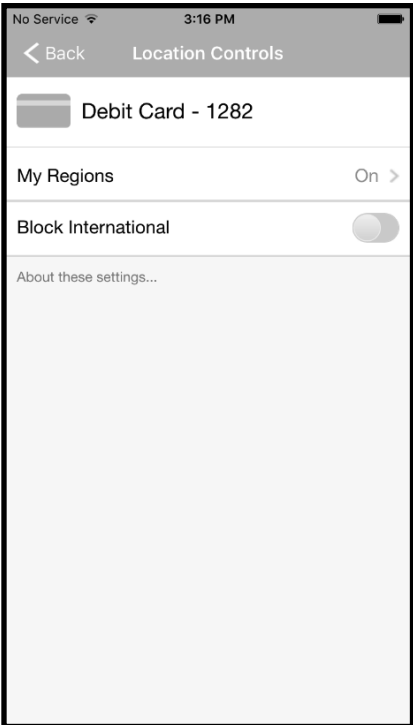
Step	Action	Display
<p>3</p>	<p>The My Regions screen appears for the user.</p> <p>Below the card information the user has the following options:</p> <ul style="list-style-type: none"> My Regions (Toggle Switch): This allows the user to enable or disable the region based transaction controls. <p>Below this the user can see any current regions they have established, and the option to Add Region.</p> <p>The user will select Add Region.</p>	
<p>4</p>	<p>The Region screen appears.</p> <p>The user has the following fields:</p> <ul style="list-style-type: none"> Name: Allows the user to enter a name for the region they are adding. Country, State, City, Zipcode: Allows the user to search for a specific region they are adding to limit card use. <p>The user will need to enter information in these fields to add their region.</p> <p>Note: <i>If the user allowed the Mobile Banking application access to their location, then the map that initially appears on this screen shows the user their current region.</i></p>	

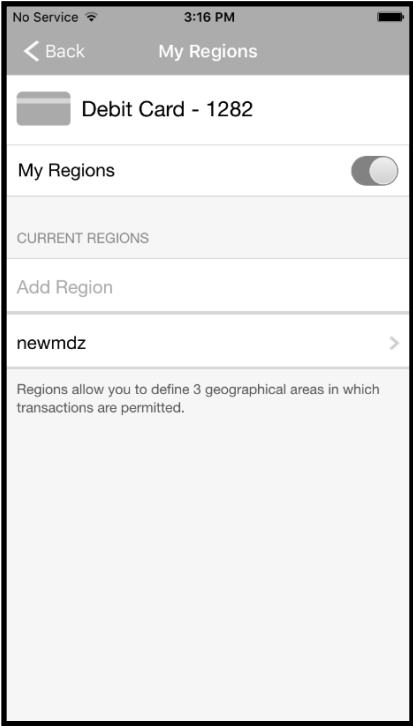
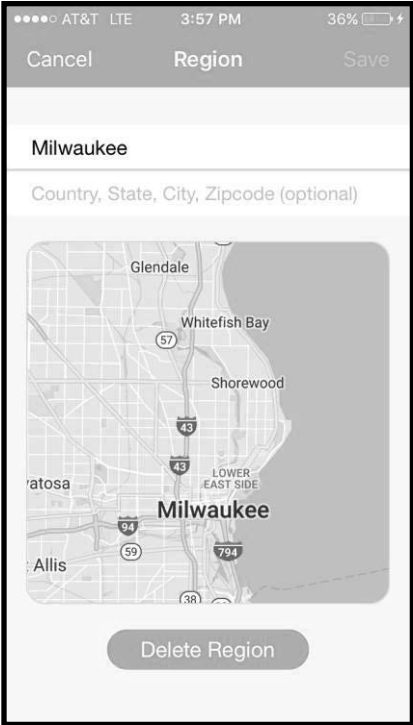
Step	Action	Display
<p>5</p>	<p>By selecting either field, the user is presented with a keyboard allowing them to enter the necessary information.</p> <p>After entering the location information, the user completes entry by using the device's keyboard to search for location information.</p> <p>Note: Users can enter a region by entering a zip code or by typing out the region's name, such as a city, state, or country.</p>	
<p>6</p>	<p>The map changes showing the user the region they searched for.</p> <p>The user selects Save in the upper left corner to store the region.</p>	

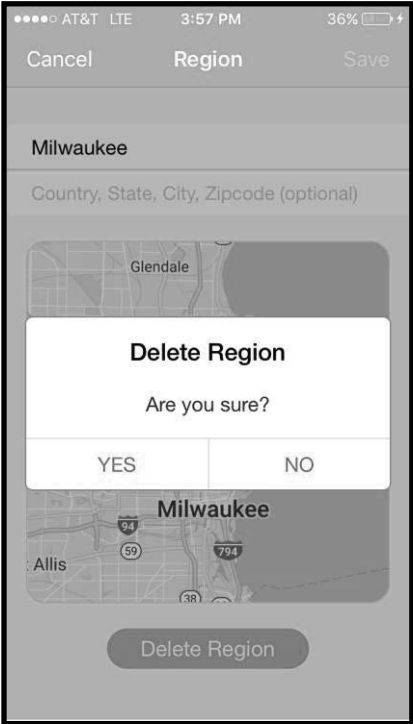
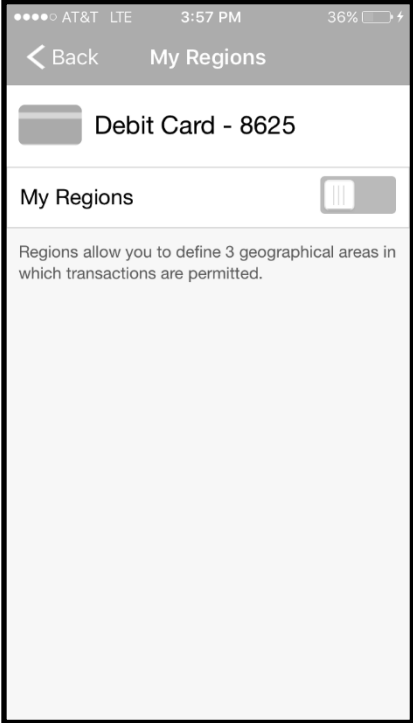
Step	Action	Display
7	The user is returned to the My Regions screen where the new region displays in the Current Regions section.	

Deleting Regions

To remove a region, users will follow these steps.

To Step	Action	Display
1	<p>From the card's Details screen the user will select Location Controls.</p>	
2	<p>The Location Controls screen appears. On this screen, below the card information, the user has the following options.</p> <ul style="list-style-type: none"> • My Regions: Allows the user to modify the regions where the card can be used. • Block International (Toggle Switch): Allows the user to enable a blanket block on any international transactions. <p>Note: <i>Enabling Block International will disable any previously set region specific transaction controls.</i></p> <p>If the user would like to enable region specific transaction control they can select My Regions.</p>	

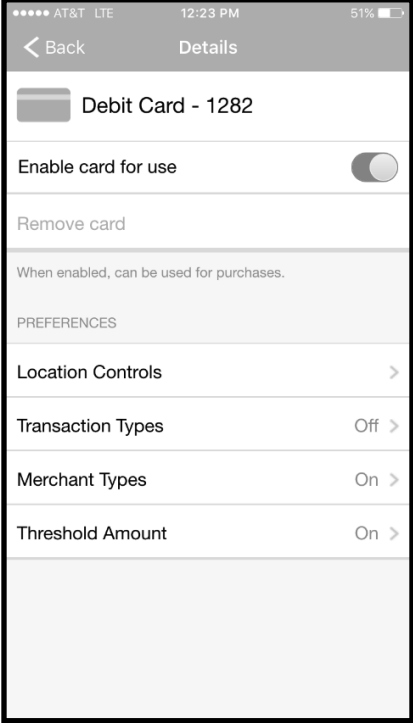
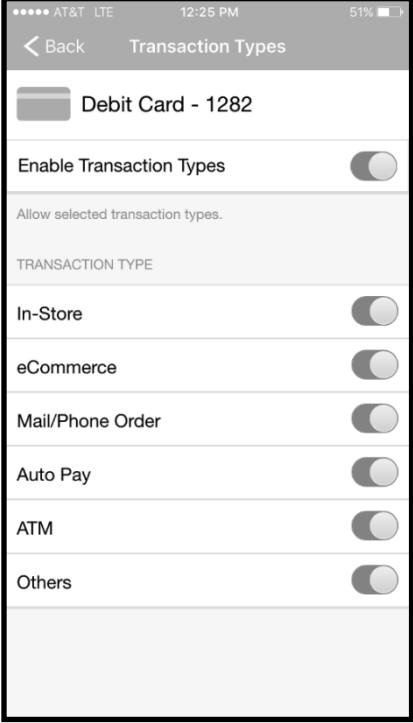
Step	Action	Display
<p>3</p>	<p>The My Regions screen appears for the user.</p> <p>Below the card information the user has the following options:</p> <ul style="list-style-type: none"> • My Regions (Toggle switch): This allows the user to enable or disable the region based transaction controls. <p>Below this the user can see any current regions they have established, and the option to add region.</p> <p>To delete a region, the user will select the desired region in the Current Regions section.</p>	
<p>4</p>	<p>The Region screen appears.</p> <p>The user has the following fields:</p> <ul style="list-style-type: none"> • Name: Allows the user to enter a name for the region they are adding. • Country, State, City, Zipcode: Allows the user to search for a specific region they are adding to limit card use. • Delete Region: Allows the user to remove this region. <p>The user selects Delete Region to continue.</p>	

Step	Action	Display
<p>5</p>	<p>A dialogue box appears asking the user if they are sure they want to delete the region.</p> <p>The user selects Yes to continue.</p>	
<p>6</p>	<p>The user is returned to the My Regions screen which shows the deleted region no longer listed.</p> <p>Note: <i>If this was the only region enabled by the user, the My Regions toggle switch will automatically be turned off. The user can enable the My Regions toggle to add more regions later if desired.</i></p>	

TOPIC 3: TRANSACTION TYPE CONTROLS

Through Transaction Types users can customize what kind of transactions can be made on their cards.

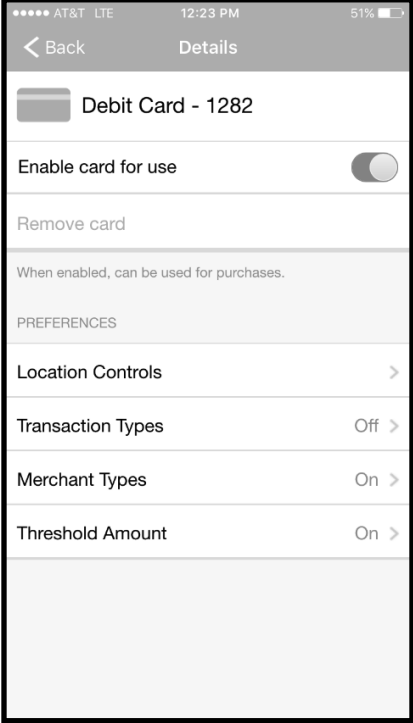
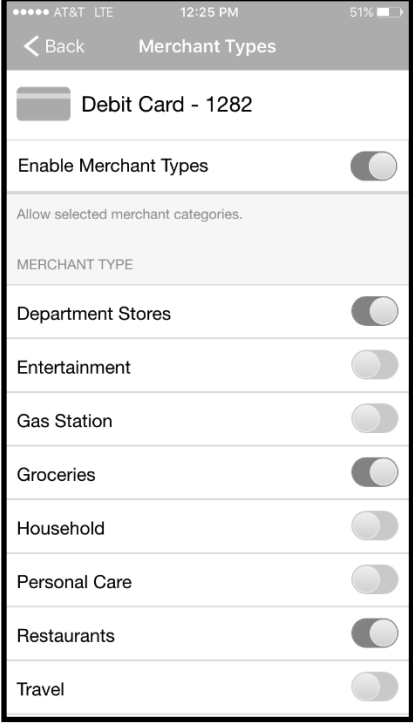
To utilize Transaction Type Controls, follow these steps:

Step	Action	Display
1	From the card's Details screen the user will select Transaction Types.	
2	<p>The Transaction Types screen appears. On this screen, below the card information, the user has the following options.</p> <ul style="list-style-type: none"> • Enable Transaction Types (Toggle Switch): Allows the user to enable transaction type transaction management on the card. • Transaction Types: Various toggle switches provide a list of transaction types that can be enabled or disabled for use on the card. <p>Disabling any of the options will cause the card to decline if it is used for that type of transaction.</p> <p>Note: <i>By disabling the Enable Transaction Type toggle, all transaction type controls are disabled.</i></p>	

TOPIC 4: MERCHANT TYPE CONTROLS

Through Transaction Types users can control the types of merchants where their cards can be used.

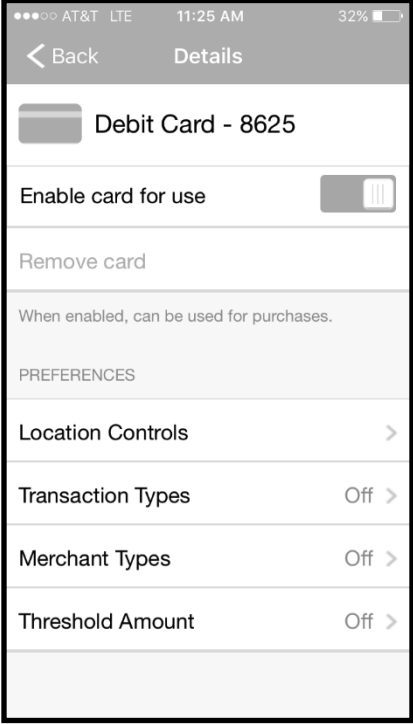
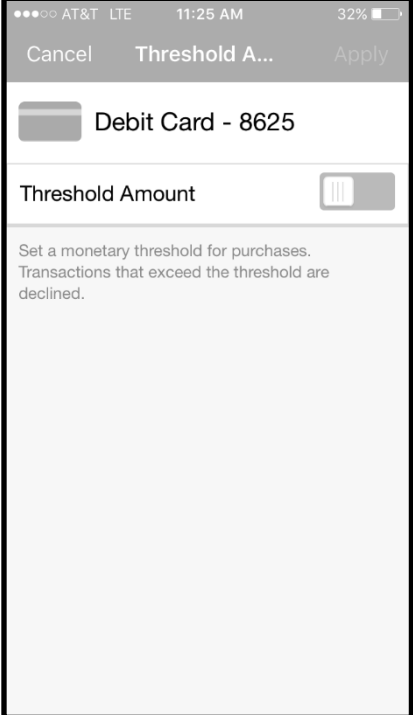
To utilize Merchant Type Controls, follow these steps:

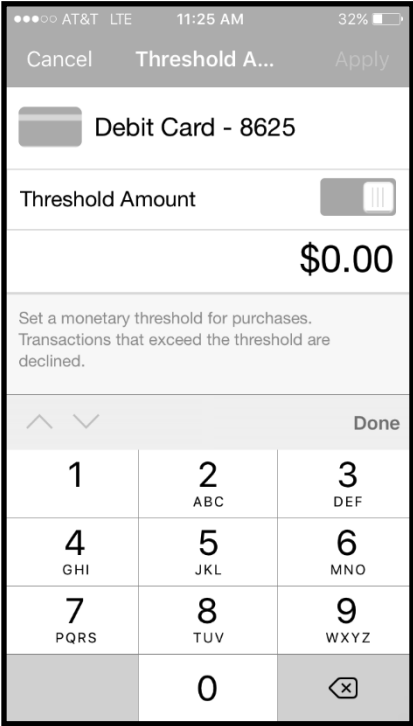
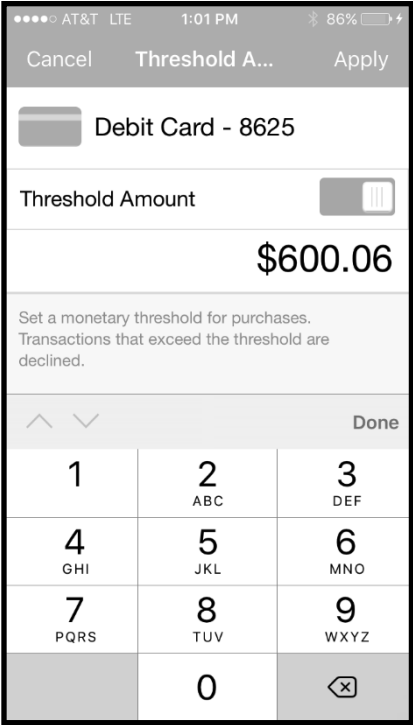
Step	Action	Display
1	From the card's Details screen the user will select Merchant Types.	
2	<p>The Merchant Types screen appears. On this screen, below the card information, the user has the following options.</p> <ul style="list-style-type: none"> • Enable Merchant Types (Toggle Switch): Allows the user to enable merchant type transaction management on the card. • Merchant Types: Various toggle switches provide a list of merchant types that can be enabled or disabled for use on the card. <p>Disabling any of the options will cause the card to decline if it is used for that type of transaction.</p> <p>Note: <i>By disabling the Enable Merchant Type toggle, all merchant type controls are disabled.</i></p>	

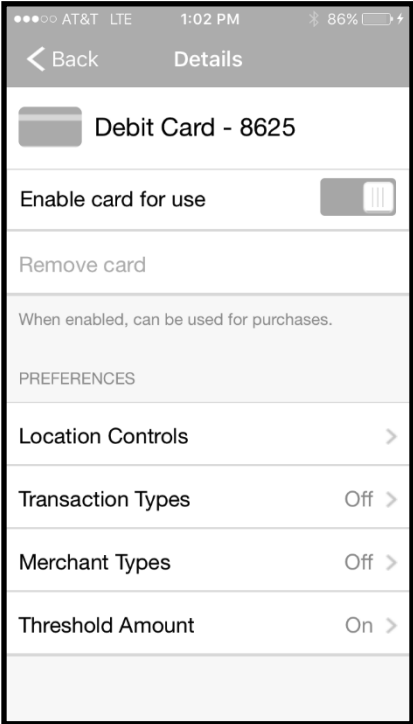
TOPIC 5: THRESHOLD AMOUNT CONTROLS

Through Threshold Amount users can customize the limit for transactions made on their cards.

To utilize Threshold Amount Controls, follow these steps:

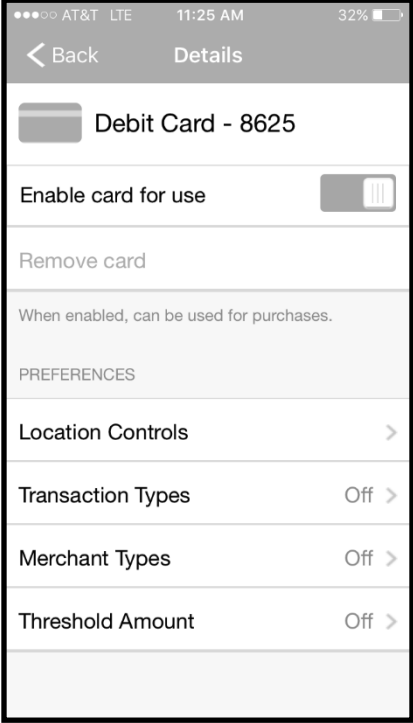
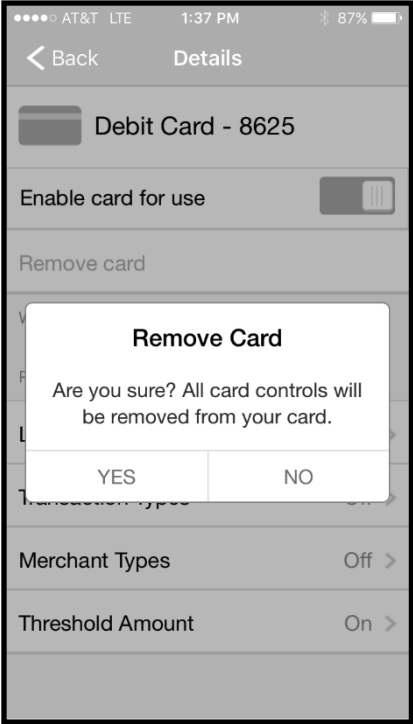
Step	Action	Display
1	<p>From the card's Details screen the user will select Threshold Amount.</p>	
2	<p>The Threshold Amount screen appears. On this screen, below the card information, the user has the following options.</p> <ul style="list-style-type: none"> • Threshold Amount (Toggle Switch): Allows the user to enable threshold amount transaction management on the card. <p>To add a threshold amount, the user will switch the toggle to enabled.</p>	

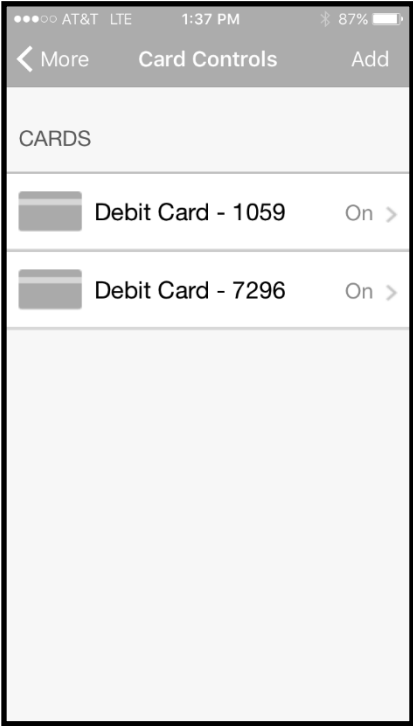
Step	Action	Display
3	A keyboard appears. The user enters the threshold amount in dollars and cents.	 <p>The screenshot shows a mobile application interface for setting a threshold. At the top, there are status icons for AT&T LTE, the time 11:25 AM, and a 32% battery level. The title bar contains 'Cancel', 'Threshold A...', and 'Apply'. Below the title bar, a card icon is followed by the text 'Debit Card - 8625'. Underneath, there is a 'Threshold Amount' label and a numeric keypad. The current amount displayed is '\$0.00'. A descriptive text block reads: 'Set a monetary threshold for purchases. Transactions that exceed the threshold are declined.' At the bottom, there are navigation arrows and a 'Done' button. The numeric keypad includes digits 1-9, 0, and a backspace key.</p>
4	After entering the amount, the user will select Apply in the upper right corner of the screen.	 <p>This screenshot is identical to the previous one, but the threshold amount has been updated to '\$600.06'. The status bar now shows the time as 1:01 PM and the battery level at 86%. The rest of the interface, including the card information, descriptive text, and numeric keypad, remains the same.</p>

Step	Action	Display
5	This returns the user to the Details screen where they can see that the Threshold Amount is listed as "on".	

TOPIC 6: DISABLING AND REMOVING CARDS

To remove a card from Card Controls, use the following steps:

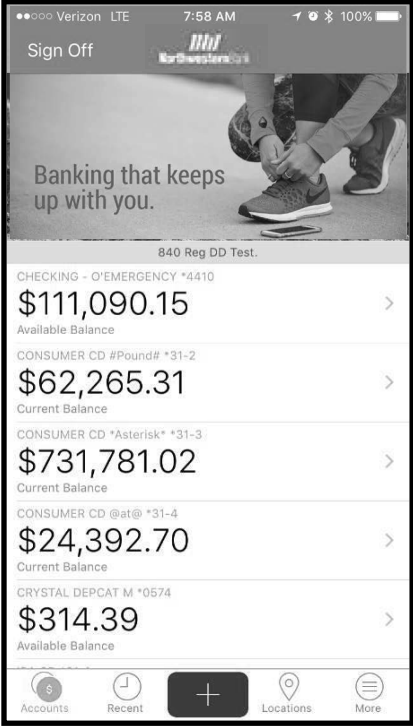
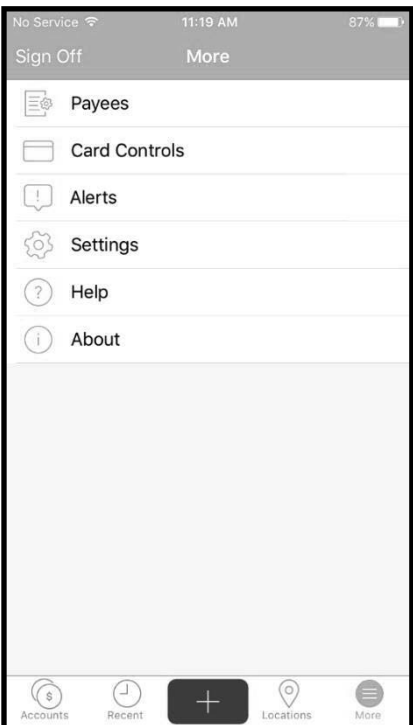
Step	Action	Display
1	From the card's Details screen the user will select Remove Card.	
2	<p>A dialogue box appears asking the user if they are sure they want to remove their card.</p> <p>The user selects Yes to continue.</p>	

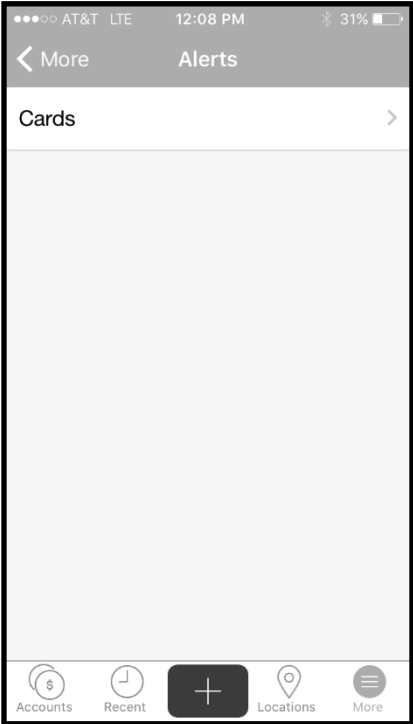
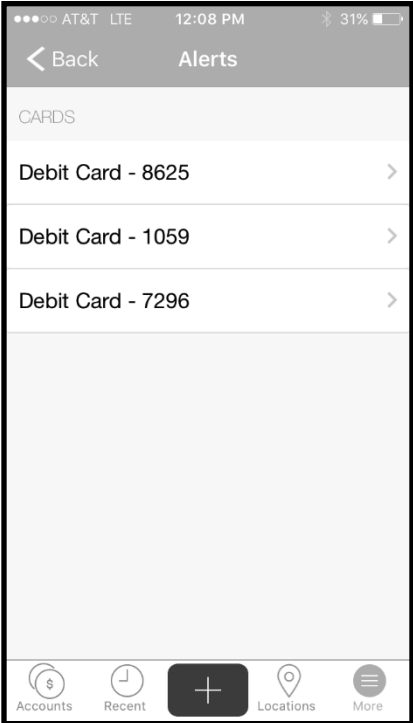
Step	Action	Display
3	The user is returned to the Card Controls screen, where they can see that the card they were removing is no longer listed.	 A screenshot of a mobile application interface titled "Card Controls". The status bar at the top shows "AT&T LTE", "1:37 PM", and "87%" battery. The navigation bar includes a back arrow, "More", "Card Controls", and "Add". Below the navigation bar is a section header "CARDS". There are two card entries, each with a grey card icon on the left, the card name in the middle, and the status "On" with a right-pointing chevron on the right. The first entry is "Debit Card - 1059" and the second is "Debit Card - 7296".

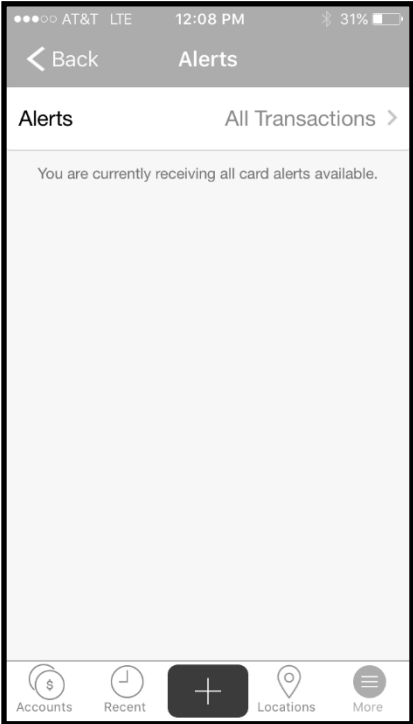
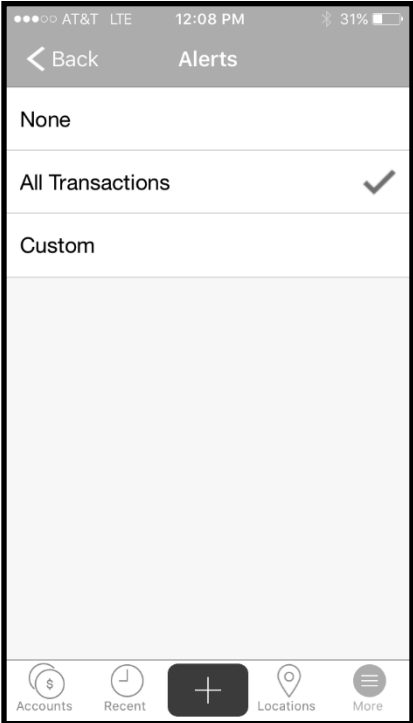
TOPIC 7: CARD CONTROL ALERTS

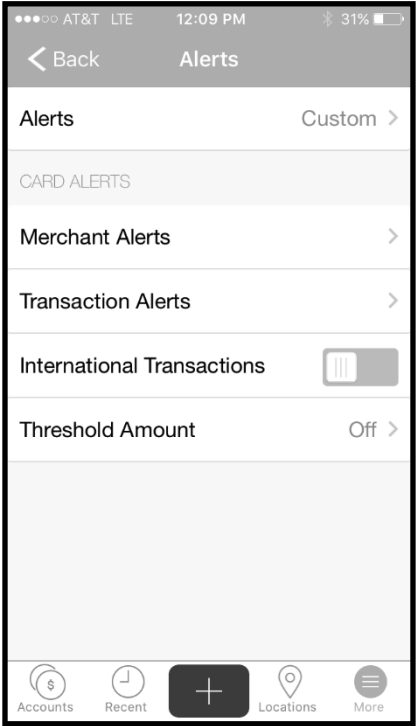
If push notifications were enabled by your institution, users can customize what Card Control alerts to receive within their Mobile Banking application.

To view and work with alerts, use the following steps:

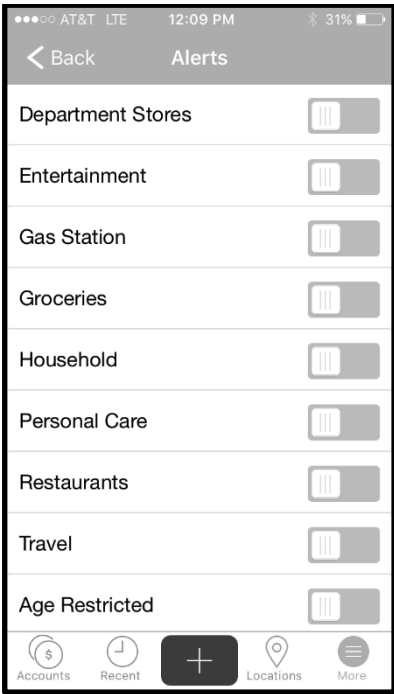
Step	Action	Display
<p>1</p>	<p>The user will begin by accessing the More menu within the task bar in the Mobile Banking application.</p>	
<p>2</p>	<p>The more screen appears.</p> <p>The user selects Alerts to continue.</p>	

Step	Action	Display
<p>3</p>	<p>The Alerts screen appears.</p> <p>Users selects Cards to continue.</p>	 <p>The screenshot shows a mobile application interface. At the top, the status bar displays 'AT&T LTE', '12:08 PM', and '31%' battery. Below the status bar is a navigation bar with a back arrow and the text 'More Alerts'. The main content area has a header 'Cards' with a right-pointing arrow. Below this is a large, empty light gray rectangular area. At the bottom is a tab bar with five icons: 'Accounts' (dollar sign), 'Recent' (clock), a dark square with a white plus sign, 'Locations' (location pin), and 'More' (hamburger menu).</p>
<p>4</p>	<p>A list of cards that have been added to the Card Controls feature appears.</p> <p>The user will select a card to maintain the alerts for that card.</p>	 <p>The screenshot shows the same mobile application interface as the previous step. The navigation bar now has a back arrow and the text 'Back Alerts'. The main content area has a header 'CARDS' in all caps. Below this is a list of three items, each with a right-pointing arrow: 'Debit Card - 8625', 'Debit Card - 1059', and 'Debit Card - 7296'. Below the list is a large, empty light gray rectangular area. The tab bar at the bottom is identical to the previous step.</p>

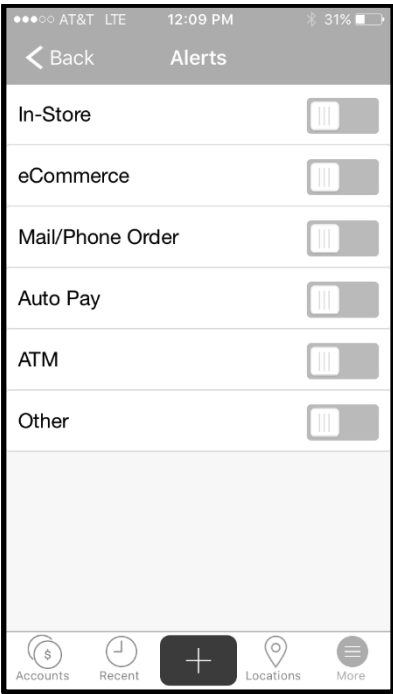
Step	Action	Display
<p>5</p>	<p>The user is brought to a screen indicating which transactions are enabled for the card.</p> <p>By default, All Transactions are enabled.</p> <p>The user can modify this by selecting the All Transactions option.</p>	 <p>The screenshot shows a mobile app interface for 'Alerts'. At the top, there's a status bar with 'AT&T LTE', '12:08 PM', and '31%' battery. Below that is a navigation bar with a back arrow and the title 'Alerts'. Underneath, there are two tabs: 'Alerts' and 'All Transactions >'. The main content area displays the message: 'You are currently receiving all card alerts available.' At the bottom, there is a tab bar with icons for 'Accounts', 'Recent', a plus sign, 'Locations', and 'More'.</p>
<p>6</p>	<p>A screen appears with the following options:</p> <ul style="list-style-type: none"> • None • All Transactions • Custom <p>A blue checkmark indicates which option is selected.</p> <p>Users can disable Card Control alerts for the card by selecting none.</p> <p>Users can select Custom to view customized alert options.</p>	 <p>This screenshot shows the same 'Alerts' screen as above, but with a list of options. The options are 'None', 'All Transactions', and 'Custom'. 'All Transactions' is selected, indicated by a blue checkmark to its right. The rest of the interface, including the status bar, navigation bar, and tab bar, remains the same.</p>

Step	Action	Display
7	<p>The user is presented with the various categories of Custom Alerts they can enable on their card.</p> <p>These categories mirror the Card Control Transaction types.</p> <p>Users will select the category to enable specific alerts.</p>	

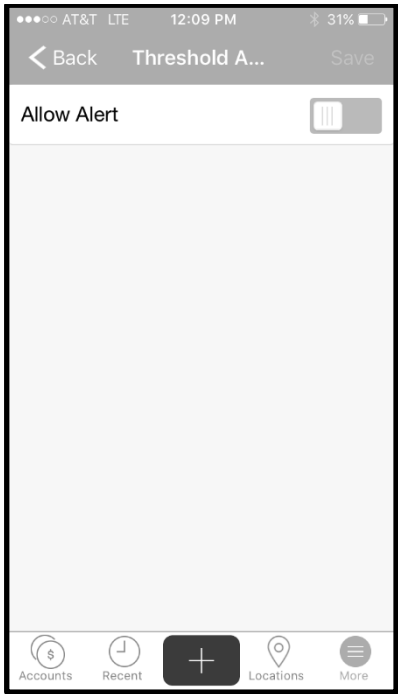
Depending on which type they selected the options may differ. Users will simply select the desired toggle switches to enable alerts. They can use the Back button in the upper left corner of the screen to return to the previous screen when all desired selections are made.



Merchant Alerts



Transaction Alerts



Amount Threshold Alerts